

# İÇDAŞ QUALITY POLICY

OUR QUALITY APPROACH IS BASED ON THE PRINCIPLE OF "QUALITY FIRST".

OUR MAIN OBJECTS:

- ❖ **TO COMPLY WITH QUALITY MANAGEMENT SYSTEM STANDARDS,**
- ❖ **TO INCREASE CUSTOMER SATISFACTION,**
- ❖ **TO EMBRACE CONTINUOUS IMPROVEMENT CULTURE**

We review our processes by taking into account the feedback from our stakeholders and aim to increase our organizational efficiency by effectively implementing improvement opportunities.

We establish relationships based on mutual trust by developing our supply chain, and aim to contribute to the development of suppliers by monitoring their performance.

We organize continuous training programs to increase the competencies of our employees and ensure that all our team members actively contribute to management systems.

It is our organization's essential responsibility to act in accordance with national and international product and quality standards, ensuring full compliance with legal requirements, and to leave a more habitable world for future generations..

We aim to increase the effectiveness of our system by constantly evaluating risks and opportunities.

Our quality targets are created in line with the commitments in our policy and are regularly monitored and continuously improved.

GENERAL DIRECTORATE  
11.05.2026