

Laboratory Quality Policy

As İÇDAŞ A.Ş., by prioritizing environmental management, occupational safety, energy efficiency, and quality, we aim for the laboratories operating within our company—which is a model enterprise with a continuously evolving, environmentally and industry-friendly, customer-oriented service approach and an innovative management culture—to become exemplary and preferred laboratories in the sectors they serve.

For this purpose, we undertake to:

- Continue our activities as an organization capable of adapting to changing conditions, respectful of laws and ethical values, and able to compete without compromising its principles, through a management approach committed to the principles of reliability, integrity, impartiality, confidentiality, and independence,
- Provide our services in compliance with applicable legal requirements and by using methods and equipment conforming to national and international standards, while ensuring good professional and technical practices through our continuously trained and competent personnel,
- Ensure the quality of our services at all times by applying the methods we have specified, in compliance with customer requirements, and with a customer-oriented working approach that transforms our customers' demands into satisfaction,
- Ensure continuity in our mutual relationships with our suppliers by carrying out systematic evaluations in our cooperation with them,
- Implement our Laboratory Quality Management System, established in accordance with the requirements of the TS EN ISO/IEC 17025 Standard, with the participation and contribution of all our personnel, by continuously improving its effectiveness; and provide all necessary resources within this scope,
- We undertake and publicly declare that we will continuously work to leave future generations better living conditions and a cleaner and more habitable world.

Board of Directors

02.06.2014

